VAS e-Affirmation FAQ's

- Who will have access and assign payment signatories?
 - The vendor Primary Contact will have full access to assign payment signatories and Secondary Contact will have read-only access.
- What is required before requesting for payment in RCMS?
 - The Primary Contact must log into VAS to assign 1st, 2nd and back-up signatories. As soon as contract is awarded to the vendor, an email reminder will be sent the users below and will continue every other day until all 4 signatories are assigned.
 - Primary Contact
 - Key Personnel cc
 - Secondary Contact cc
 - SCA Contract Admin cc
- Why is there a need to associate 1st, 2nd and back-up signatories?
 - This will provide assurance that approvers are authorized to submit RFPs.
- How can Primary Contact assign signatories?
 - Primary Contact can log into VAS. From VAS Home page, click *Assign Signatories* link. The user will be re-directed to the *Payment Signatories* page which will display all contracts awarded to the Primary Contact's company (by tax ID).
- When are vendors required to assign signatories?
 - Vendors are required to assign signatories before requesting for payment.
- How can Primary Contact request for a Consultant ID (CONID)?
 - Primary Contact can request for a Consultant ID (CONID) through their SCA established contact. SCA contact will review the request. If approved, he/she will forward the request to the SCA Helpdesk.
- What if the Primary Contact is no longer employed with the vendor?
 - A formal request to remove or replace the Primary Contact must be emailed to prequalification@nycsca.org. The request must be on company letterhead signed by an officer.

- How will I know if I successfully added a consultant profile?
 - A confirmation will be emailed to the Primary Contact and newly added Consultant. *Manage Consultants Profile* page will be reflected with current consultants.
- How will I know if I successfully added a payment signatory?
 - A confirmation will be emailed to the Primary Contact and assigned Consultant. *Payment Signatory* page will be reflected with current signatory assignments by contract number.
- What if our Consultant works for two different companies associated to two different tax IDs?
 - Effective August 26th, 2021, Consultants can be associated to multiple vendors/tax ID. Each vendor Primary Contact will be able to set his/her Consultant and assign as a payment signatory.